

## Index to volume 15

# Library Administration and Management

## Winter 2001–Fall 2001

Pages 1-68	Number 1	Winter
Pages 69-126	Number 2	Spring
Pages 127-196	Number 3	Summer
Pages 197-264	Number 4	Fall

### @ Your Library Campaign

The Campaign for America's Libraries: An Interview with Deborah Davis, **15:** 76-79

### A

#### ACADEMIC LIBRARIES

Community Service Volunteers in a University Library, **15:** 91-97

#### ACCOUNTING. *See also* BUDGETING

It's Accrual World, or How Can My Variance Report Be So High If I Didn't Do Anything Different? (Small Change), **15:** 107-9

#### ALA Annual Conference

Reports from Annual Conference [2000], **15:** 56-59

Reports from Annual Conference [2001], **15:** 259-63

#### ALA Midwinter Meeting

Key Midwinter Board Actions (LAMA News), **15:** 122

Reports from Midwinter (LAMA News), **15:** 123-27

#### ALA News, **15:** 59-60, 263

#### AWARDS

2001 AIA/ALA Library Building Award Program, **15:** 132-40

John Cotton Dana Awards (LAMA News), **15:** 121

LAMA Announces 2001 Best of Show Winners (LAMA News), **15:** 260

Literati Award for Excellence to Ilene Rochman and Colleagues (LAMA News), **15:** 192

### B

Bao, Xue-Ming. *See* Kalyan, Sulekha

#### BASKETBALL

"A Reason for Rain": Hoop Lessons for Library Leaders (On Managing), **15:** 39-43

#### BELLINGHAM PUBLIC LIBRARY (Wash.)

John Cotton Dana Awards (LAMA News), **15:** 121

#### BLALOCK, LOUISE

Blalock Named *Library Journal's* Librarian of the Year (LAMA News), **15:** 192

#### Blessing, Laura K.

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

#### BLUH, PAMELA M.

Pamela Bluh is Editor of Monograph on Electronic Serials (LAMA News), **15:** 258

#### Bluh, Pamela M.

Mission Accomplished! Proceedings of Vision, Mission, Reality: Creating Libraries for the Twenty-First Century, **15:** 141-78

#### Bonnioli, Laurie J.

Creating the Library Leadership Institute at Snowbird: An Exercise in Leadership, **15:** 98-103

#### BROWN UNIVERSITY LIBRARY

Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, **15:** 4-13

#### BRYN MAWR COLLEGE (Pa.)

2001 AIA/ALA Library Building Award Program, **15:** 137

#### BUDGETING

It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), **15:** 183-85

Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant (Small Change), **15:** 246-48

#### Bullard, Sharon W.

The Dollars and Sense of Library Security, **15:** 213-22

### C

#### CAMPAIGN FOR AMERICA'S LIBRARIES

The Campaign for America's Libraries: An Interview with Deborah Davis, **15:** 76-79

#### Carpenter, Kathryn

Editor's Keyboard, **15:** 2-3, 70-71, 131, 199

#### CHANGE

The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute), **15:** 144-51

President's Column, **15:** 199

#### Chmara, Theresa

Privacy and Confidentiality Issues in Providing Public Access to the Internet, **15:** 20-22

#### CIVILITY

Civility (Manager's Bookshelf), **15:** 186-91

#### COGHLAN, ELISA

Elisa Coghlan Joins LAMA Staff (LAMA News), **15:** 56

#### COMPENSATION

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

What We Say and What We Reward: Valuing Employees through Recognition Programs, **15:** 85-90

#### CONFIDENTIALITY

Privacy and Confidentiality Issues in Providing Public Access to the Internet, **15:** 20-22

**CONSULTANTS**  
*LAMA Library Consultants Directory*, following **15**: 230

**CRISIS MANAGEMENT**  
*Controversy Is Not a Crisis*, **15**: 26-29

**CUSTOMER SERVICE**  
*"To Save the Time of the User": Customer Service at the Millennium*, **15**: 179-82

**D**

Dahlgren, Anders C.  
*2001 AIA/ALA Library Building Award Program*, **15**: 132-40

DAVIS, DEBORAH  
*The Campaign for America's Libraries: An Interview with Deborah Davis*, **15**: 76-79

DENVER PUBLIC LIBRARY (Colo.)  
*2001 AIA/ALA Library Building Award Program*, **15**: 135  
*John Cotton Dana Awards (LAMA News)*, **15**: 121

Deyrup, Marta M. See Kalyan, Sulekha

**DISASTER PLANNING**  
*Academic Libraries' Emergency Plans for Inclement Weather*, **15**: 223-29

DR. EUGENE CLARK LIBRARY (Tex.)  
*John Cotton Dana Awards (LAMA News)*, **15**: 121

Durrance, Joan C.  
*The Vital Role of Librarians in Creating Information Communities (2000 National Institute)*, **15**: 161-68

**E**

Editor's Keyboard, **15**: 2-3, 70-71, 131, 199

**ERGONOMICS**  
*Ergonomics: Human Factors for Librarians (Manager's Bookshelf)*, **15**: 252-57

**F**

**FILTERING**  
*Internet Censorship and Filtering (Manager's Bookshelf)*, **15**: 113-19  
*Public Information Office Issues Advice on Filtering (News from ALA)*, **15**: 59  
*School Libraries and Filtering*, **15**: 23-25

**FINANCIAL STATEMENTS**  
*Staying Balanced: How Financial Statements Are Constructed (Small Change)*, **15**: 44-46

**FRIEND MEMORIAL LIBRARY (Maine)**  
*2001 AIA/ALA Library Building Award Program*, **15**: 136

**FRiENDS OF THE PIKES PEAK LIBRARY DISTRICT**  
*John Cotton Dana Awards (LAMA News)*, **15**: 121

**FUNDING SOURCES**  
*The Politics of Success (2000 National Institute)*, **15**: 152-54

**G**

Gardner, Carrie  
*School Libraries and Filtering*, **15**: 23-25

GIESECKE, JOAN  
*Joan Giesecke Volume Provides Practical Strategies (LAMA News)*, **15**: 192

Giesecke, Joan  
*President's Column*, **15**: 198

Gómez, Martín  
*Marketing Models for Libraries (2000 National Institute)*, **15**: 169-71

**GOVERNANCE BODIES**  
*Getting the Most from Your Boards and Advisory Councils*, **15**: 204-12

**H**

Harwood, Richard L. See Osif, Bonnie A.

Henderson, Doug  
*Controversy Is Not a Crisis*, **15**: 26-29

**HUMAN RESOURCES**  
*Civility (Manager's Bookshelf)*, **15**: 186-91  
*What We Say and What We Reward: Valuing Employees through Recognition Programs*, **15**: 85-90  
*What's a New Manager to Do? (The Truth Is Out There)*, **15**: 249-51

**I**

IFLA News  
*Report of the ALA Representative to the IFLA Statistics Section (LAMA News)*, **15**: 196

**INFORMATION COMMUNITIES**  
*The Vital Role of Librarians in Creating Information Communities (2000 National Institute)*, **15**: 161-68  
*Instructions to Authors*, **15**: 68

**INSURANCE**  
*Transferring Risk through Appropriate Liability Insurance*, **15**: 30-38

**INTELLECTUAL FREEDOM**  
*Intellectual Freedom: An Interview with Judith F. Krug*, **15**: 200-203

**INTERNET**  
*The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute)*, **15**: 144-51  
*Internet Censorship and Filtering (Manager's Bookshelf)*, **15**: 113-19  
*OITP Releases Initial Report on the Internet, Public Libraries, and the Digital Divide (LAMA News)*, **15**: 60  
*Special Section: Risky Business: Legal and Liability Issues Related to Internet Access*, **15**: 14-38

**K**

Kalyan, Sulekha, Xue-Ming Bao, and Marta M. Deyrup  
*Academic Libraries' Emergency Plans for Inclement Weather*, **15**: 223-29

Kling, Rob  
*The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute)*, **15**: 144-51

KRUG, JUDITH F.  
*Intellectual Freedom: An Interview with Judith F. Krug*, **15**: 200-203

**L**

*LA&M*  
*Editorial Advisory Board (LAMA News)*, **15**: 259  
*LA&M Advisory Committee Report (LAMA News)*, **15**: 123  
*LA&M Is Fifteen Years Old (LAMA News)*, **15**: 259

LAMA  
*Electoral Results (LAMA News)*, **15**: 261  
*LAMA BES Architecture for Public Libraries Committee (LAMA News)*, **15**: 56  
*LAMA BES Buildings for College and University Libraries Committee (LAMA News)*, **15**: 261-62

LAMA BES Library Building Consultants List Committee  
(*LAMA News*), **15:** 126

LAMA BES Library Facilities Planning Discussion Group  
Electronic Discussion List (*LAMA News*), **15:** 56

LAMA BES Library Interiors, Furnishings, and Equipment  
Committee (*LAMA News*), **15:** 126, 262

LAMA BES Safety and Security Committee (*LAMA News*), **15:**  
126-27, 262

LAMA Editorial Advisory Board (*LAMA News*), **15:** 259

**LAMA ENDOWMENT**

Endowment Campaign Update (*LAMA News*), **15:** 258-59

Thank you Gale, Ingram, Quality Books, EBSCO, and Endeavor!  
The Endowment Fund Grows . . . (*LAMA News*), **15:** 120-22

LAMA Governmental Affairs Committee  
[Annual Conference] (*LAMA News*), **15:** 259

Considers Communication on Legislative Issues (*LAMA  
News*), **15:** 123

Washington Office Executive Director Speaks to  
Governmental Affairs Committee (*LAMA News*), **15:**  
194-95

LAMA HRS Supervisory Skills Committee (*LAMA News*), **15:**  
56-57

LAMA Library Building Consultants List  
Debuts Online July 2001 (*LAMA News*), **15:** 192-93

LAMA Library Organization and Management Section (*LAMA  
News*), **15:** 262-63

LAMA Measurement, Assessment, and Evaluation Section  
(*LAMA News*), **15:** 263

LAMA Membership Committee (*LAMA News*), **15:** 125

LAMA National Institute 2000  
Special News Report, **15:** 72-75

Special Section: Papers from the 2000 National Institute, **15:**  
141-78

LAMA News Section, **15:** 56-59, 120-28, 192-95, 258-63

LAMA Program Committee (*LAMA News*), **15:** 259

LAMA Public Relations and Marketing Section  
LAMA Announces 2001 Best of Show Winners (*LAMA News*),  
**15:** 260

LAMA Publications Committee (*LAMA News*), **15:** 57-58

**LAMA REGIONAL INSTITUTES**

Success of the Regional Institutes Continues (*LAMA News*),  
**15:** 122-23

LAMA Research Committee  
Holds a Research Forum (*LAMA News*), **15:** 259-60

LAMA SASS Technical Services Systems Committee (*LAMA  
News*), **15:** 58

LAMA Strategic Plan (*LAMA News*), **15:** 194-95

LAMA Strategic Planning Implementation Committee (*LAMA  
News*), **15:** 125-26, 261

**LAMA Task Force on Communication**

Report on Survey Results and Recommendations (*LAMA  
News*), **15:** 124

LAMA Web Task Force (*LAMA News*), **15:** 126

LAMA Women Administrators Discussion Group  
Considers Recruitment and Hiring (*LAMA News*), **15:** 58-59

**LATVIA**

Sunshine on a Winter's Day: Library Managers in Latvia (On  
Managing), **15:** 104-6

**LEADERSHIP**

"A Reason for Rain": Hoop Lessons for Library Leaders (On  
Managing), **15:** 39-43

**LEADERSHIP (contd.)**

Creating the Library Leadership Institute at Snowbird: An  
Exercise in Leadership, **15:** 98-103

The Effective Organization in the Twenty-First Century (2000  
National Institute), **15:** 176-78

Leslie, Don  
Your Library of the Future: It's up to YOU! (2000 National  
Institute), **15:** 172-75

**LIBRARY BUILDINGS**

2001 AIA/ALA Library Building Award Program, **15:** 132-40

To Build or Not to Build (2000 National Institute), **15:**  
155-60

**LIBRARY LEADERSHIP INSTITUTE**

Creating the Library Leadership Institute at Snowbird: An  
Exercise in Leadership, **15:** 98-103

**LOUDOUN COUNTY PUBLIC LIBRARY (Va.)**

Controversy Is Not a Crisis, **15:** 26-29

Lubans, John, Jr.

"A Reason for Rain": Hoop Lessons for Library Leaders (On  
Managing), **15:** 39-43

Sunshine on a Winter's Day: Library Managers in Latvia (On  
Managing), **15:** 104-6

"To Save the Time of the User": Customer Service at the  
Millennium (On Managing), **15:** 179-82

"Where Are the Snows of Yesteryear?" Reflections on a  
Suggestion "Box" That Worked (On Managing), **15:** 240-45

**M**

**MANAGEMENT**

What's a New Manager to Do? (The Truth Is Out There), **15:**  
249-51

Manager's Bookshelf

Civility, **15:** 186-91

Ergonomics: Human Factors for Librarians, **15:** 252-57

Internet Censorship and Filtering, **15:** 113-19

Statistics for Librarians, **15:** 50-55

**MARKETING**

Marketing Models for Libraries (2000 National Institute), **15:**  
169-71

**MARTIN, ROBERT S.**

LAMA Member Robert S. Martin Appointed to Head Institute  
of Museum and Library Services (*LAMA News*), **15:** 258

**MCLEAN, YVONNE**

Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell  
(*LAMA News*), **15:** 258

Miller, Ellen G.

Getting the Most from Your Boards and Advisory Councils,  
**15:** 204-12

Moran, Robert F.

The Campaign for America's Libraries: An Interview with  
Deborah Davis, **15:** 76-79

Intellectual Freedom: An Interview with Judith F. Krug, **15:**  
200-203

Morgan, Candace D.

Liability for Obscenity and Pornography in Providing Internet  
Access in the Library, **15:** 17-19

**MULLER, KAREN**

Executive Director Moves to a New Position (*LAMA News*),  
**15:** 120

**MULTNOMAH COUNTY LIBRARY (Ore.)**

2001 AIA/ALA Library Building Award Program, **15:** 138

Musser, Linda R.  
**What We Say and What We Reward: Valuing Employees through Recognition Programs, 15: 85-90**

**N**

Nelson, Norman  
**Legal and Liability Issues Related to Internet Access, 15: 14-16**

**NEW MEXICO STATE UNIVERSITY LIBRARY**  
John Cotton Dana Awards (LAMA News), 15: 121

**NORTH MASON TIMBERLAND LIBRARY** (Wash.)  
2001 AIA/ALA Library Building Award Program, 15: 134

**O**

**OBSCENITY**  
Liability for Obscenity and Pornography in Providing Internet Access in the Library, 15: 17-19  
On Managing (column)

"A Reason for Rain": Hoop Lessons for Library Leaders, 15: 39-43

Sunshine on a Winter's Day: Library Managers in Latvia, 15: 104-6

"To Save the Time of the User": Customer Service at the Millennium, 15: 179-82

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked, 15: 240-45

**ORGANIZATIONAL DEVELOPMENT**  
The Effective Organization in the Twenty-First Century (2000 National Institute), 15: 176-78

Osif, Bonnie A.  
Civility (Manager's Bookshelf), 15: 186-91  
Ergonomics: Human Factors for Librarians (Manager's Bookshelf), 15: 252-57  
Internet Censorship and Filtering (Manager's Bookshelf), 15: 110-12  
Osif, Bonnie A. and Richard L. Harwood  
Statistics for Librarians (Manager's Bookshelf), 15: 50-55

**P**

**PENNSYLVANIA STATE UNIVERSITY**  
What We Say and What We Reward: Valuing Employees through Recognition Programs, 15: 85-90

**PHOENIX PUBLIC LIBRARY** (Ariz.)  
John Cotton Dana Awards (LAMA News), 15: 121

**PLANNING**  
Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, 15: 4-13  
It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), 15: 183-85  
The Search Conference: A Strategic Planning Tool for a Turbulent World, 15: 230-39  
Your Library of the Future: It's up to YOU! (2000 National Institute), 15: 172-75

**POLICIES AND PROCEDURES**  
Academic Libraries' Emergency Plans for Inclement Weather, 15: 223-29

**PORNOGRAPHY**  
Liability for Obscenity and Pornography in Providing Internet Access in the Library, 15: 17-19

**POSERV MODEL**  
Getting the Most from Your Boards and Advisory Councils, 15: 204-12

**President's Column, 15: 2, 70, 130, 198**

**PRIVACY**  
Privacy and Confidentiality Issues in Providing Public Access to the Internet, 15: 20-22

**PUBLIC RELATIONS**  
The Campaign for America's Libraries: An Interview with Deborah Davis, 15: 76-79

**R**

Randolph, Susan E.  
The Search Conference: A Strategic Planning Tool for a Turbulent World, 15: 230-39

**ROBERTSON BRANCH LIBRARY** (Calif.)  
2001 AIA/ALA Library Building Award Program, 15: 133

**ROCHMAN, ILENE**  
Literati Award for Excellence to Ilene Rochman and Colleagues (LAMA News), 15: 192

**RUSSELL, SHONDA**  
Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell (LAMA News), 15: 258

**S**

Sannwald, William W.  
To Build or Not to Build (2000 National Institute), 15: 155-60

**SCHOOL LIBRARIES**  
School Libraries and Filtering, 15: 23-25

**SEARCH CONFERENCE METHOD**  
The Search Conference: A Strategic Planning Tool for a Turbulent World, 15: 230-39

**SECURITY**  
The Dollars and Sense of Library Security, 15: 213-22

Shoaf, Eric C.  
Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, 15: 4-13

Small Change: A Column about Finance and Accounting in Libraries  
It's Accrual World, or How Can My Variance Report Be So High if I Didn't Do Anything Different?, 15: 107-9  
It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate, 15: 183-85  
Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant, 15: 246-48  
Staying Balanced: How Financial Statements Are Constructed, 15: 44-46

Snyder, Herb  
It's Accrual World, or How Can My Variance Report Be So High if I Didn't Do Anything Different? (Small Change), 15: 107-9  
It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), 15: 183-85  
Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant (Small Change), 15: 246-48  
Staying Balanced: How Financial Statements Are Constructed (Small Change), 15: 44-46

Special Section: Papers from the 2000 National Institute, **15:** 141-78

Special Section: Risky Business: Legal and Liability Issues Related to Internet Access, **15:** 14-38

Starr, Kevin  
*The Politics of Success (2000 National Institute)*, **15:** 152-54

**STATISTICS**

Statistics for Librarians (Manager's Bookshelf), **15:** 50-55

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

**SUGGESTIONS**

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked (On Managing), **15:** 240-45

**T**

**TEAM MANAGEMENT**

*Thoughts from Someone Who Was Voted Off the Island on the Trip Over (The Truth Is Out There)*, **15:** 47-49

**THORN-HAWKINS, DOLL**

Doll Thorn-Hawkins Begins Work as LAMA Program Assistant (LAMA News), **15:** 258

Thorsen, Jeanne  
President's Column, **15:** 2, 70, 130

Tilton, Michelle Worrall  
Transferring Risk through Appropriate Liability Insurance, **15:** 30-38

Todaro, Julie  
300th Time's the Charm (The Truth Is Out There), **15:** 110-12  
The Effective Organization in the Twenty-First Century (2000 National Institute), **15:** 176-78

Thoughts from Someone Who Was Voted Off the Island on the Trip Over (The Truth Is Out There), **15:** 47-49

What's a New Manager to Do? (The Truth Is Out There), **15:** 249-51

**TRUSTEES**

Getting the Most from Your Boards and Advisory Councils, **15:** 204-12

Truth Is Out There (column)

300th Time's the Charm, **15:** 110-12

Thoughts from Someone Who Was Voted Off the Island on the Trip Over, **15:** 47-49

What's a New Manager to Do?, **15:** 249-51

**U**

UNIFORM COMPUTER INFORMATION TRANSACTION ACT  
UCITA (LAMA News), **15:** 59

UNIVERSITY OF NEVADA, LAS VEGAS  
Community Service Volunteers in a University Library, **15:** 91-97

UNIVERSITY OF NEW HAMPSHIRE  
2001 AIA/ALA Library Building Award Program, **15:** 140

UNIVERSITY OF TEXAS AT ARLINGTON  
Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

**USER SERVICES**

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked (On Managing), **15:** 240-45

**V**

Vaughan, Jason, and Penny Whitten  
Community Service Volunteers in a University Library, **15:** 91-97

**VOLUNTEERS**

Community Service Volunteers in a University Library, **15:** 91-97

**W**

WASHINGTON TOWNSHIP METROPOLITAN SCHOOL DISTRICT (Ind.)  
John Cotton Dana Awards (LAMA News), **15:** 121

**WEATHER POLICIES**

Academic Libraries' Emergency Plans for Inclement Weather, **15:** 223-29

WEST BLOOMFIELD TOWNSHIP PUBLIC LIBRARY (Mich.)  
John Cotton Dana Awards (LAMA News), **15:** 121

Whitten, Penny. *See* Vaughan, Jason

**WILT, CHARLES**

Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell (LAMA News), **15:** 258

WOODSTOCK BRANCH LIBRARY (Ore.)  
2001 AIA/ALA Library Building Award Program, **15:** 139